

Dear Chanson owner, this cleaning procedure should be done once per year. If you have heavy usage such as making a lot of strong acid water often or giving away a lot of water then you should do the procedure twice per year.

There are some water sources that are extremely hard; when this water is combined with heavy usage it could necessitate doing the cleaning procedure 3x per year.

Use the PH drops to test both: your tap water and the ionized water, test once per month regularly. When you test regularly you will know what your machine normally produces. Example; you are used to seeing blue water on the 9.5 setting. If you test and the water is not blue (or whatever your normal color is) it is probably time for a flush.

Chanson water Ionizer cleaning procedure

1. Remove filter **cartridge** (the cartridge is the filter itself) from filter **cup**.
2. Remove filter **cartridge** from filter **Cap**. (make sure you have the flat clear disc removed from inside the filter **cap** or from the top of filter **cartridge**)
3. Remove water from inside the filter **cup** by dumping or using a turkey baster to suction water out.
4. Warm 8 ounces of distilled water. Warm only not hot.
5. Mix 2 heaping tablespoons of citric acid powder into the water and stir until dissolved. (check with chanson or your local pharmacy for pure citric acid powder) Make sure it is dissolved.
6. Pour citric acid/water mixture into filter **cup** and screw filter **cap** on. (Do not install filter cartridge)
7. Turn ionizer on to the “*purified*” mode for 3-4 seconds only and turn water off. **MUST BE PURIFIED SETTING ONLY!**
8. Let soak for 30-60 minutes. Repeat this procedure one more time.
9. Run water on “purified” setting only- for 10 minutes, Turn off, wait for 10 minutes and flush for 10 more minutes.
10. Test water, if desired improvement is not seen then repeat procedure up to 3 times.
11. Re-install filter with flat rubber disc on top.

** This procedure may need to be repeated 1-3 times. If you have gone for long periods without a flush and you know you have very hard water and the flush procedure is not working, you may need to send the machine in for a thorough cleaning.